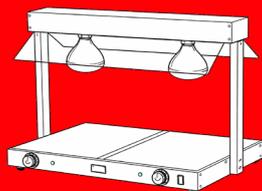


CONTENDER

STEP UP TO THE PLATE



CONTENDER (GN PAN) WARMING TRAY

HDLO08 | HDLO09

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I. INTRODUCTION

THANK YOU FOR PURCHASING THE (GN PAN) WARMING TRAY, MODELS HDL008 AND HDL009. THIS PRODUCT HAS BEEN DESIGNED FOR THE PROFESSIONAL WARMING OF FOOD IN COMMERCIAL AND DOMESTIC ENVIRONMENTS. IT IS SUITABLE FOR KEEPING FOODS HOT DURING SERVING, BUFFETS, AND CATERING SERVICE OPERATIONS.

PLEASE READ THIS MANUAL CAREFULLY BEFORE INSTALLATION AND OPERATION. CORRECT USE AND MAINTENANCE WILL ENSURE SAFE OPERATION, OPTIMAL PERFORMANCE, AND A LONG SERVICE LIFE.

2. SAFETY WARNINGS



IMPORTANT

ALWAYS READ ALL INSTRUCTIONS BEFORE OPERATING THIS APPLIANCE

- THIS APPLIANCE IS NOT INTENDED FOR USE BY PERSONS (INCLUDING CHILDREN) WITH REDUCED PHYSICAL, SENSORY, OR MENTAL CAPABILITIES, OR THOSE LACKING EXPERIENCE AND KNOWLEDGE, UNLESS SUPERVISED OR INSTRUCTED BY A RESPONSIBLE PERSON.
- IF THE POWER SUPPLY CORD IS DAMAGED, IT MUST BE REPLACED BY THE MANUFACTURER, ITS SERVICE AGENT, OR A QUALIFIED ELECTRICIAN TO AVOID HAZARDS.
- THIS APPLIANCE MUST NOT BE OPERATED WITH AN EXTERNAL TIMER OR REMOTE-CONTROL SYSTEM.

2.1. INTENDED USE

THIS APPLIANCE IS INTENDED FOR WARMING FOOD ONLY, NOT FOR COOKING. USE IS RECOMMENDED IN THE FOLLOWING ENVIRONMENTS:

- STAFF KITCHENS IN SHOPS, OFFICES, AND OTHER WORKPLACES
- FARMHOUSES
- HOTEL OR MOTEL GUEST KITCHENS
- BED & BREAKFAST FACILITIES

3. DESCRIPTION & PURPOSE OF THE PRODUCT

THE (GN PAN) WARMING TRAY IS A PROFESSIONAL-GRADE WARMING UNIT BUILT WITH A DURABLE CERAMIC GLASS SURFACE AND ADJUSTABLE TEMPERATURE CONTROL. IT IS DESIGNED TO MAINTAIN CONSISTENT FOOD TEMPERATURE WITHOUT COOKING OR REHEATING. MODELS ARE COMPATIBLE WITH GN 1/1 AND GN 1/2 PANS, MAKING THEM SUITABLE FOR A VARIETY OF BUFFET OR SERVING APPLICATIONS.

3.1. KEY FEATURES

- GLASS-CERAMIC HEATING SURFACE FOR EVEN TEMPERATURE DISTRIBUTION
- ADJUSTABLE TEMPERATURE CONTROL KNOB
- INDICATOR LIGHT FOR HEATING OPERATION
- COMPATIBLE WITH GN PANS
- STABLE, COMPACT DESIGN FOR COUNTERTOP USE
- EASY TO CLEAN AND MAINTAIN

4. SAFETY GUIDELINES

4.1. GENERAL SAFETY

1. INSTALLATION, CONNECTION, AND MAINTENANCE MUST ONLY BE PERFORMED BY A QUALIFIED ELECTRICIAN IN ACCORDANCE WITH SAFETY REGULATIONS.
2. INCORRECT INSTALLATION OR REPAIR MAY LEAD TO SERIOUS PERSONAL INJURY.
3. FOR COMMERCIAL USE ONLY – MISUSE FOR DOMESTIC PURPOSES IS AT THE OWNER’S RISK AND MAY VOID WARRANTY.
4. ALWAYS KEEP CHILDREN AWAY FROM THE APPLIANCE.
5. DO NOT LEAVE THE APPLIANCE UNATTENDED WHEN IN USE.
6. NEVER ALLOW CHILDREN TO SIT, STAND, OR PLAY ON OR NEAR THE APPLIANCE.

4.2. OPERATING SAFETY

7. DO NOT TOUCH THE HOT SURFACE OR AREAS NEAR IT DURING OPERATION.
8. ALWAYS USE SUITABLY SIZED PANS WITH FLAT, SMOOTH BOTTOMS TO ENSURE EVEN HEAT.
9. THE GLASS SURFACE IS DURABLE BUT MUST BE PROTECTED FROM CONCENTRATED IMPACTS. AVOID DROPPING HEAVY OR SHARP OBJECTS ON IT.
10. IF THE GLASS SURFACE CRACKS OR FRACTURES, STOP USING THE APPLIANCE IMMEDIATELY, DISCONNECT POWER, AND CONTACT CUSTOMER SERVICE.
11. DO NOT ALLOW THE POWER CABLE TO TOUCH THE HOT SURFACE.
12. DO NOT PLACE ALUMINUM FOIL, PLASTIC OBJECTS, OR ANYTHING THAT CAN MELT ON THE HOT SURFACE.
13. IMMEDIATELY REMOVE ANY MELTED SUBSTANCES (E.G., SUGAR, PLASTIC) USING A SCRAPER WHILE THE SURFACE IS STILL HOT.



CAUTION

LIME SCALE AND MINERAL DEPOSITS CAN DAMAGE THE GLASS CERAMIC SURFACE. KEEP THE HEATING AREA CLEAN AND DRY.

5. OPERATING INSTRUCTIONS

5.1. BEFORE FIRST USE

1. CLEAN THE HEATING SURFACE WITH A SOFT CLOTH DAMPENED WITH MILD DETERGENT AND WATER.
2. WIPE DRY WITH A NON-FLUFFY CLOTH BEFORE THE FIRST USE.
3. ENSURE THE UNIT IS PLACED ON A STABLE, FLAT SURFACE AWAY FROM ANY MOISTURE SOURCES.

5.2. TURNING ON & ADJUSTING TEMPERATURE

- CONNECT THE APPLIANCE TO A PROPERLY EARTHED SOCKET.
- TURN THE TEMPERATURE KNOB TO THE DESIRED SETTING — TEMPERATURE LEVELS ARE MARKED ON THE CONTROL KNOB.
- THE INDICATOR LIGHT WILL ILLUMINATE WHEN THE HEATER IS OPERATING.
- ONCE THE LIGHT GOES OFF, THE APPLIANCE HAS REACHED THE SET TEMPERATURE.

TO SWITCH OFF:

- TURN THE CONTROL KNOB TO THE “OFF” POSITION AND DISCONNECT FROM POWER SUPPLY.

5.3. USING THE INFRARED LAMP (IF APPLICABLE)

- SWITCH THE LAMP CONTROL TO “ON” FOR ADDITIONAL TOP HEATING.
- ALWAYS TURN THE LAMP BACK TO “OFF” AFTER USE.

5.4. SELECTING PANS

- USE ONLY GN 1/1 OR GN 1/2 PANS WITH FLAT BASES.
- ENSURE THE PANS SIT EVENLY ON THE HEATING SURFACE.

6. PRODUCT STRUCTURE & COMPONENTS

| PART NO. | PART |
|----------|-------------------------------------|
| 1 | GLASS-CERAMIC HEATING SURFACE |
| 2 | TEMPERATURE CONTROL KNOB |
| 3 | INDICATOR LIGHT (HEATING OPERATION) |
| 4 | POWER SWITCH |

| PART NO. | PART |
|----------|---|
| 5 | POWER CORD AND PLUG |
| 6 | INFRARED LAMP SWITCH (WHERE APPLICABLE) |
| 7 | BASE STRUCTURE AND FRAME |
| 8 | HEAT-RESISTANT FEET |

SUPPLIED ACCESSORIES:

- COMPATIBLE GN PANS (AS APPLICABLE)
- CLEANING SCRAPER



HDL008



HDL009

7. CLEANING & MAINTENANCE

7.1. IMPORTANT CLEANING GUIDELINES

- ALWAYS DISCONNECT FROM THE POWER SUPPLY BEFORE CLEANING.
- NEVER USE STEAM CLEANERS, PRESSURE WASHERS, OR IMMERSE THE APPLIANCE IN WATER — RISK OF ELECTRIC SHOCK.
- DO NOT USE ANY CLEANERS CONTAINING CHLORINE, BLEACH, OR CORROSIVE CHEMICALS, NOR ABRASIVE MATERIALS SUCH AS STEEL WOOL OR SCOURING PADS.

7.2. DAILY CLEANING

1. REMOVE FOOD RESIDUE AND SPILLS IMMEDIATELY AFTER USE.
2. WHEN COOL, CLEAN THE SURFACE WITH A SOFT SPONGE OR CLOTH, WARM WATER, AND A SMALL AMOUNT OF DETERGENT.
3. RINSE WITH CLEAN WATER AND DRY COMPLETELY.
4. RESIDUAL DETERGENTS OR DIRTY CLOTHS MAY CAUSE DISCOLORATION — ALWAYS USE CLEAN, SOFT MATERIALS.

7.3. REMOVING BURNT RESIDUE OR SUGAR

- CAREFULLY USE THE PROVIDED CLEANING SCRAPER WHILE THE SURFACE IS STILL WARM (NOT HOT).
- FOR HEAVY DIRT, SOAK WITH A DAMP CLOTH BEFORE WIPING.
- CLEAN AGAIN WITH A GLASS-CERAMIC SURFACE CLEANER FOR BEST PROTECTION.

7.4. MAINTENANCE TIPS

- REGULARLY INSPECT THE POWER CORD FOR WEAR OR DAMAGE.
- AVOID LIQUID INGRESS INTO ELECTRICAL PARTS.
- KEEP THE UNIT DRY AND STORE IT IN A COOL, VENTILATED AREA WHEN NOT IN USE.

8. TROUBLESHOOTING

IF THE FOD WARMER DOES NOT OPERATE CORRECTLY, CHECK THE FOLLOWING BEFORE CALLING FOR SERVICE:

| ISSUE | POSSIBLE CAUSE | ACTION/SOLUTION |
|-----------------------------|---|------------------------------------|
| APPLIANCE NOT HEATING | NOT PLUGGED IN / FAULTY SOCKET | CHECK CONNECTION OR POWER SOURCE |
| INDICATOR LIGHT NOT WORKING | BULB BURNED OUT / INTERNAL WIRING ISSUE | CONTACT AUTHORISED SERVICE |
| SURFACE CRACKED | IMPACT OR THERMAL SHOCK | UNPLUG IMMEDIATELY, DO NOT USE |
| BURN MARKS OR DISCOLORATION | RESIDUE OR IMPROPER CLEANING CHEMICALS | CLEAN WITH CERAMIC SURFACE CLEANER |

9. TECHNICAL SPECIFICATIONS

| MODEL | HDL008 | HDL009 |
|----------------------|---------------------------------|---------------------------------|
| VOLTAGE/FREQUENCY | 220–240V~ 50/60HZ | 220–240V~ 50/60HZ |
| POWER | REFER TO RATING PLATE | REFER TO RATING PLATE |
| TEMPERATURE RANGE | ADJUSTABLE | ADJUSTABLE |
| MATERIAL | GLASS CERAMIC & STAINLESS STEEL | GLASS CERAMIC & STAINLESS STEEL |
| COMPATIBLE PAN SIZES | GN 1/1, GN 1/2 | GN 1/1, GN 1/2 |
| INTENDED USE | FOOD WARMING ONLY, NOT COOKING | |

10. WARRANTY TERMS

10.1. COVERAGE

THE (GN PAN) WARMING TRAY IS COVERED BY A 24-MONTH LIMITED PARTS WARRANTY FROM THE DATE OF PURCHASE AGAINST MANUFACTURING DEFECTS OR WORKMANSHIP FAULTS.

10.2. VALID CONDITIONS

- THE APPLIANCE MUST BE INSTALLED AND OPERATED AS DESCRIBED IN THIS MANUAL.
- THE RATING PLATE MUST REMAIN LEGIBLE AND INTACT.
- REPAIRS MUST BE CARRIED OUT BY AUTHORISED TECHNICIANS.

10.3. EXCLUSIONS

- DAMAGE CAUSED BY MISUSE OR IMPROPER INSTALLATION.
- BREAKAGE OF THE GLASS SURFACE DUE TO IMPACT OR THERMAL SHOCK.
- WEAR FROM NORMAL PROFESSIONAL USE.
- UNAUTHORIZED REPAIRS OR MODIFICATIONS.

10.4. SERVICE & SUPPORT

IF THE APPLIANCE FAILS TO OPERATE CORRECTLY:

1. STOP USING THE APPLIANCE AND UNPLUG IMMEDIATELY.
2. DO NOT ATTEMPT SELF-REPAIR.
3. CONTACT YOUR AUTHORISED DISTRIBUTOR OR SERVICE PROVIDER WITH PROOF OF PURCHASE AND THE MODEL NUMBER.
4. FOLLOW GUIDANCE FROM THE AUTHORISED SERVICE REPRESENTATIVE.

SAVE THIS USER MANUAL FOR FUTURE REFERENCE

USE ONLY AS INTENDED. OPERATE SAFELY. MAINTAIN REGULARLY.

HDLO08 · CONTENDER TWIN LAMP HEATED DISPLAY CARVERY WITH HEATED CERAMIC GLASS BASE

HDLO09 · CONTENDER TRIPLE LAMP HEATED DISPLAY CARVERY WITH HEATED CERAMIC GLASS BASE



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