

# CONTENDER

STEP UP TO THE PLATE



**CONTENDER GLASS-CERAMIC CONTACT GRILL**

GCD007

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# I. INTRODUCTION

THANK YOU FOR CHOOSING OUR PRODUCTS AND TRUSTING US FOR YOUR EQUIPMENT REQUIREMENTS. OUR PRODUCT IS MANUFACTURED ACCORDING TO THE STANDARD RULES. WE KINDLY REMIND YOU TO READ THE USER MANUAL CAREFULLY TO ENSURE THE BEST PERFORMANCE, MEETING YOUR EXPECTATIONS AND ENSURING LONG LIFE. BE SURE ALL OTHER USERS ALSO READ IT. PLEASE TAKE NOTE REGARDING THE RULES WRITTEN BELOW BEFORE CALLING THE SERVICE.

## 2. WARNINGS

-  PLEASE READ THIS MANUAL CAREFULLY AND BE SURE THE OTHER USERS READ IT BEFORE THE PRODUCT IS INSTALLED AND OPERATED.
-  THE USER MANUAL SHOULD BE READ CAREFULLY TO INSTALL, USE AND MAINTAIN THE PRODUCT YOU HAVE PURCHASED.
-  THE ELECTRICAL CIRCUIT YOU PROVIDE FOR YOUR PRODUCT SHOULD BE SUITABLE AND MEET CURRENT LEGISLATION. ANY FAULTS CAUSED BY YOUR ELECTRICAL CIRCUIT ARE YOUR RESPONSIBILITY.
-  PLEASE CALL THE AUTHORISED SERVICE TO ASK ABOUT ANY POINTS YOU DOUBT OR MISUNDERSTAND.
-  ONLY USE THE HANDLE/S TO RAISE AND LOWER THE TOP OF THE CONTACT GRILL TO AVOID ANY POSSIBILITY OF INJURY.



### WARNING

THE GRILL IS CAPABLE OF REACHING VERY HIGH TEMPERATURES. FOLLOW ALL SAFETY PROCEDURES TO AVOID INJURY. NEVER TOUCH THE GRILLING SURFACE WHILE THE POWER IS ON OR THE COOKING SURFACE IS HOT.

## 3. DESCRIPTION & PURPOSE OF THE PRODUCT

THE DEVICE IS PRODUCED TO COOK THE TOAST BETWEEN THE COOKING SURFACES TO SERVE TOAST USED IN INDUSTRIAL KITCHEN SERVICES (COLLECTIVE FOOD SERVICES, RESTAURANTS, TOURISTIC PLACES, BUFFETS, ETC.) YOUR CONTACT GRILL WAS DESIGNED TO PREPARE FOOD, DON'T ABUSE IT BY USING IT FOR ANY OTHER PURPOSE.

## 4. SAFETY DETAILS

-  THE DEVICE WORKS WITH 220-230 VOLT 50-60 HZ ELECTRICITY.
-  IF THE ELECTRICAL CABLE IS DAMAGED, PLEASE CONTACT THE SERVICE.
-  THE DEVICE SHOULD BE SWITCHED OFF BEFORE PLUGGING INTO THE ELECTRICITY.
-  ALL FLAMMABLE SOLID AND LIQUID MATERIALS (CLOTH, ALCOHOL KINDS, PETROCHEMICAL MATERIALS, WOODEN MATERIALS, PLASTIC MATERIALS, AND CURTAINS) SHOULD BE REMOVED FROM THE DEVICE'S AREA.
-  NEVER USE POTS AND PANS ON THE GLASS SURFACE. THE GRILL SURFACE WAS DESIGNED TO COOK FOOD, NOT TO HEAT POTS.
-  DO NOT CLEAN THE PRODUCT UNDER FLOWED AND PRESSURED WATER.

- i** USE ONLY HEAT-RESISTANT UTENSILS ON YOUR CONTACT GRILL.
- i** NEVER PLACE FOIL OR PLASTIC ON THE GRILL SURFACE.
- i** THE DEVICE CAN BE USED WITH OUR OTHER PRODUCTS IN THE SAME PRODUCT SERIES. THERE HAS TO BE AT LEAST 30CM BETWEEN EACH PRODUCT.
- i** THE DEVICE SHOULD BE LOCATED AND OPERATED IN A SUITABLE PLACE FOR LEGISLATION AND WELL AIRED. PLEASE CHECK THE INSTRUCTIONS BEFORE LOCATING AND OPERATING THE DEVICE.
- i** THE DEVICE IS PRODUCED FOR INDUSTRIAL PURPOSES AND SHOULD BE USED BY A WELL-TRAINED PERSON.
- i** NO ONE SHOULD TRY TO FIX THE DEVICE EXCEPT THE PRODUCER AND THE AUTHORISED SERVICE.
- i** IF ANY FLAME OCCURS NEXT TO THE DEVICE IN A CLOSE LOCATION, PLEASE TURN OFF THE ELECTRIC AND THE CIRCUIT BREAKER WITHOUT ANY PANIC. USE A FIRE EXTINGUISHER. NEVER USE WATER TO EXTINGUISH THE FLAME.
- i** THE DEVICE SHOULD BE PLUGGED INTO THE GROUNDED SOCKET OUT. BE SURE THAT YOU HAVE A GROUNDED LINE IN YOUR ELECTRICAL CIRCUIT.
- i** ALL USERS SHOULD READ THE USER MANUAL.
- i** KEEP AWAY FROM THE CHILDREN.
- i** DO NOT USE THE DEVICE OUTSIDE OF ITS PRIMARY PURPOSE.
- i** DO NOT CLOSE THE AIRFLOW HOLES OF THE DEVICE.
- i** THE DEVICE SHOULD BE LOCATED ON A NON-FLAMMABLE SURFACE.
- i** DO NOT OPERATE IT NEXT TO THE HOT MACHINES.
- i** IT HAS TO BE OPERATED IN A WELL-AIRED PLACE.
- i** DO NOT OPERATE IT UNDER THE SUNLIGHT DIRECTLY.
- i** PLEASE USE HEAT RESISTANT GLOVE AGAINST HOT SURFACES.

## 5. USING THE DEVICE

### 5.1. FIRST USE

- UNPACK THE DEVICE FROM ITS BOX AND CHECK IT IS SOUND AND NOT DAMAGED. DO NOT OPERATE IT IF IT IS DAMAGED.
- TAKE OUT THE PROTECTION BANDS IF THERE ARE.
- CLEAN THE DEVICE'S PARTS THAT DIRECTLY TOUCH THE FOOD. CLEAN THE OIL ON THE SURFACE OF THE GRILL WITH A CLEAN CLOTH. OPERATE THE DEVICE AND BURN RESIDUAL OIL WHEN THE THERMOSTAT IS SET TO 300°C. (MAXIMUM 90 MINUTES) THIS PROCESS IS CALLED "BURNED IN" AND IS ESSENTIAL TO THE EFFICIENCY OF THE MACHINE.
- FOR THE FIRST USE, SOME SMOKE MAY BE SEEN. THIS SMOKE COMES FROM THE ISOLATION MATERIAL. THIS IS REGULAR AT THE FIRST USES AND IS NOT A CONCERN. HOWEVER SHOULD YOU BE WORRIED CONTACT OUR CUSTOMER SERVICE TEAM FOR REASSURANCE OR ADVICE.

- LUBRICATE THE COOKING SURFACES AFTER CLEANING THEM; OTHERWISE, THEY CAN BE OXIDATED, AND THE DEVICE MAY BE OUT OF WARRANTY.
- GLASS TOAST SURFACES CAN BE CLEANED WITH A WET CLOTH

## 5.2. OPERATION

- PLUG THE DEVICE INTO THE ELECTRICITY SOCKET.
- TURN THE ON / OFF SWITCH (SOME MODELS HAVE)
- TURN THE THERMOSTAT DIAL CLOCKWISE TO SET THE DESIRED GRILLING TEMPERATURE. NORMAL HEAT REQUIRED IS AROUND 250°C.
- TEMPERATURE LIGHT: WHEN THE LIGHT IS ON, THE GRILL IS GENERATING HEAT. WHEN THE LIGHT IS OFF, THE SET TEMPERATURE HAS BEEN REACHED.
- YOU WILL NOTICE THE LIGHT CYCLING ON AND OFF DURING THE COOKING PROCESS WHEN THE LIGHT IS ON, THE GRILL IS SENDING MORE HEAT TO THE GRILLING SURFACE. WHEN IT IS OFF THE GRILL HAS BEEN HEATED TO THE SET TEMPERATURE.
- POWER LIGHT – WHEN THE LIGHT IS ON, THE GRILL IS SUPPLIED WITH POWER
- THE TOASTED BREAD CAN BE COOKED BETWEEN THE GLASS SURFACES.
- IF THE HEAT IS NOT ENOUGH TO COOK, PLEASE SET THE THERMOSTAT HIGHER VALUE.
- THE THERMOSTAT CAN BE SET TO 150°C AFTER COOKING ENDS TO SAVE ENERGY.
- PLEASE SWITCH OFF THE THERMOSTAT AFTER THE SERVICE ENDS.
- PLEASE UNPLUG THE DEVICE FROM THE ELECTRICAL SOCKET WHEN IT IS OUT OF USE.
- COOKING SURFACES SHOULD BE CLEANED VERY WELL AFTER THE END OF USE. OTHERWISE, DIRTY LAYERS AND HYGIENIC PROBLEMS CAN OCCUR ON THE COOKING SURFACES.
- FOR YOURS, AND EVERYONES SAFETY, PLEASE REMOVE THE PLUG FROM THE ELECTRICAL SOCKET WHEN THE GRILL IS OUT OF USE.
- THE DEVICE SHOULD BE LOCATED ON A FLAT SURFACE.
- THE GLASS SURFACES ARE FRAGILE, NEVER HIT THE UNIT WITH A HARD TOOL OR DROP THE UNIT. THE GLASS PLATES ARE NOT COVERED BY THE WARRANTY.
- THE DRIP TRAY SHOULD BE CLEANED REGULARLY.

## 5.3. COOKING SANDWICHES

- FLAVOR TRANSFER – CERAMIC GLASS IS NOT POROUS LIKE METAL GRILLS AND WILL NOT ABSORB OR TRANSFER FLAVOURS.
- THE CONTACT GRILL PREHEATS IN JUST MINUTES. TO PREHEAT THE GRILL, SIMPLY SET THE DESIRED COOKING TEMPERATURE AND CLOSE THE TOP. YOU WILL NOTICE THE TEMPERATURE LIGHT ILLUMINATES, INDICATING THAT POWER IS GOING TO THE GRILL. YOUR GRILL WILL BE PREHEATED AND READY TO START COOKING IN ABOUT 2 OR 3 MINUTES. WHEN THE POWER LIGHT IS NO LONGER ILLUMINATED, THE GRILL IS READY TO USE.
- SANDWICHES WILL USUALLY TAKE BETWEEN 2 – 5 MINUTES TO HEAT THROUGHOUT. THE COOKING TIME DEPENDS UPON THE BREAD YOU USE AND THE INGREDIENTS YOU HAVE CHOSEN FOR YOUR SANDWICH. YOUR DELI SUPERVISOR CAN DETERMINE THE PROPER TIMES AND TEMPERATURES.
- MOST OF YOUR PANINI SANDWICHES WILL BE GRILLED AT TEMPERATURES BETWEEN 250°C AND 280°C.
- LIGHT PRESSURE IS ALL YOU NEED WHEN LOWERING THE TOP GRILL TO ASSURE A PERFECTLY COOKED SANDWICH. EXCESSIVE PRESSURE WILL NOT SPEED UP THE COOKING PROCESS AND PRODUCT QUALITY MAY BE COMPROMISED.
- TO KEEP YOUR GRILL CLEAN BETWEEN SANDWICHES, SIMPLY WIPE THE GRILL SURFACES WITH A CLEAN OILED PAPER TOWEL.
- RAPID PREHEAT – THE GLASS-CERAMIC CONTACT GRILLS PREHEAT VERY QUICKLY. IT IS NOT NECESSARY TO LEAVE YOUR CONTACT GRILL ON THROUGHOUT THE SERVICE PERIOD.

## 5.4. CARRYING AND MOVING

- UNPLUG THE DEVICE FROM THE ELECTRICAL SOCKET BEFORE CARRYING IT.
- NO LIFTING EQUIPMENT IS REQUIRED. IT CAN BE CARRIED BY HAND.
- DO NOT BUMP OR DROP THE DEVICE WHILE YOU CARRY IT.
- PLEASE HANDLE THE GRILL CAREFULLY IN TRANSPORTATION AND TO PREVENT ANY DAMAGE DO NOT TURN IT UPSIDE DOWN. THE UNIT SHOULD BE KEEP DRY.

## 5.5. POSITION & POWER

- THE UNDERSSET DESK SHOULD BE PARALLEL WITH THE GROUND AND HAVE ADJUSTABLE LEGS WHEN THE DEVICE IS USED ON IT.
- THE ELECTRICITY CIRCUIT SHOULD BE CHECKED BY AN AUTHORISED PERSON AND HAS TO BE CONNECTED TO THE CIRCUIT BREAKER THAT IS LOCATED AT LEAST 170 CM IN HEIGHT.
- THE ELECTRICITY CIRCUIT SHOULD HAVE A LEAKAGE CURRENT BREAKER OF 30 MA.
- THE DEVICE SHOULD BE USED WITH A GROUNDED ELECTRICITY CIRCUIT.

## 5.6. EFFICIENCY USE

- SWITCH OFF THE DEVICE WHEN IT IS OUT OF USE.
- ALWAYS KEEP THE DEVICE CLEAN.
- PLEASE OBEY THE DIRECTIVES WRITTEN IN THE USER MANUAL.
- AT 24 °C, YOU CAN HAVE THE BEST PERFORMANCE FROM THE DEVICE.
- THE DEVICE CAN WORK BETWEEN -5 AND +40 °C.

# 6. CLEANING AND MAINTENANCE

## 6.1. CLEANING

- THE CONTACT GRILL MAY BE “QUICK CLEANED” WITH THE SCRAPER. THE RESIDUE MAY BE EMPTIED INTO THE DRIP TRAY UNDER THE GRILL THROUGH THE OPENING AT THE FRONT OF THE CONTACT GRILL. BE SURE TO CLEAN THE DRIP TRAY REGULARLY TO AVOID SPILLS.
- FOR HARD TO CLEAN SPOTS USE THE SCRAPER OR THE METAL SCRUB PAD.
- THERE ARE MANY NONABRASIVE CLEANERS SPECIFICALLY MADE FOR CERAMIC COOKING TOPS ON THE MARKET TODAY. WE SUGGESTS USING YOUR CHOICE OF NON-ABRASIVE CLEANER AT THE END OF EACH DAY OR SERVICE PERIOD TO KEEP YOUR CONTACT GRILL IN TOP CONDITION.
- NEVER USE A SPRAY OF WATER OR IMMERSE THE GRILL IN WATER. THIS WILL DAMAGE THE ELECTRICAL COMPONENTS AND MIGHT CREATE A HAZARDOUS CONDITION

## 6.2. MAINTENANCE

- BEFORE ANY MAINTENANCE, UNPLUG THE DEVICE FROM THE ELECTRICAL SOCKET.
- WORN PARTS SHOULD BE REPLACED BY YOUR AUTHORISED SERVICE PROVIDER.
- WE RECOMMEND MAINTENANCE EVERY 2 MONTHS ACCORDING TO FREQUENCY OF USE.
- TO BE SERVICED BY A QUALIFIED COMPETANT PERSON ONLY.

## 6.3. FAULTS AND FAULT SOLUTIONS

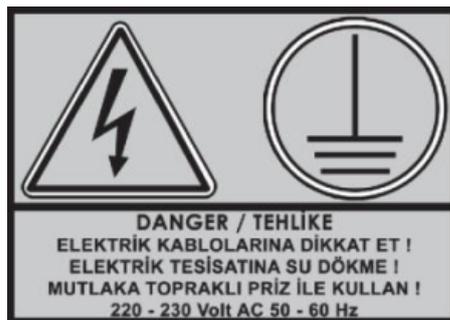
THE DEVICE IS CONNECTED TO THE ELECTRICITY SOCKET, BUT IT IS NOT WORKING:

- CHECK THE MAIN CIRCUIT BREAKER,
- CHECK THE ELECTRIC CABLE OF THE DEVICE,
- CHECK THE THERMOSTAT AND THE ON / OFF SWITCH,
- IF THE PROBLEM IS STILL CONTINUOUS, PLEASE CALL THE AUTHORISED SERVICE. DO NOT STRUGGLE BY YOURSELF IF THERE IS

ANY UNUSUAL CHANGE IN THE OPERATION OF YOUR CONTACT GRILL, TURN IT OFF AND DISCONNECT THE POWER IMMEDIATELY. HAVE A QUALIFIED ELECTRICIAN PERFORM ANY NECESSARY REPAIRS BEFORE USING THE CONTACT GRILL AGAIN. IF THERE ARE ANY CRACKS IN THE CERAMIC GLASS TOP DO NOT USE THE CONTACT. THE GLASS-CERAMIC CONTACT GRILL DESIGNED TO ALLOW THE OPERATOR TO PLACE FROZEN FOODS DIRECTLY ON THE HEATED GRILL SURFACE WITHOUT CAUSING DAMAGE.

## 6.4. SERVICE AND EXPERT POINT

TO SPEAK TO AN ADVISOR OR TO FIND OUT MORE INFORMATION PLEASE CONTACT:  
WWW.ECATERING.CO.UK, TEL: 0333 358 3678, SALES@ECATERING.CO.UK



WARNING! GROUNDED ELECTRICITY CIRCUIT



HOT SURFACE



**BE CAREFUL OF ELECTRICAL CABLES!  
ALLOWING WATER TO THE ELECTRICAL CIRCUIT ON THE UNIT.  
MUST USE WITH EARTHED SOCKET!  
220 - 230 VOLT AC 50-60 HZ**

GCDO07 · CONTENDER CERAMIC PLATE DOUBLE CONTACT GRILL - FLAT TOP - FLAT BOTTOM PLATE



**STEP UP TO THE PLATE**